

Terms and Conditions

It is the responsibility of the party booker to ensure all their group are aware of our T&C's

Buying a ticket gains you entry to the Bingo Bango show. Should you wish to take part in the bingo element of the show, you can purchase a bingo stake for 20p upon entry.

An entry fee will not be charged if you wish to only play bingo, providing you purchase a gambling stake. However you will not be able to listen to or see the show.

Bingo Bango Christmas parties are strictly over 18s only.

Bookings are non-transferrable and non-refundable.

We reserve the right to update our T&C's on an ongoing basis.

We are not able to accept part payments / instalments throughout the year or payments from individual guests – full payment must be made at time of booking.

Any alcohol purchased must be consumed within the Exhibition Hall.

Only alcohol purchased on-site can be consumed at the event. Alcohol cannot be brought on-site – this includes presents intended to be given during the event. Any gift-giving should be done away from the venue as we cannot be held responsible for items confiscated, lost or left behind.

The Arena staff and security teams, enforce a zero tolerance drugs policy. Any attendee asked to leave the party as a result of misbehaviour will not be permitted to stay in the on-site hotel.

Smoking is not permitted ANYWHERE within the venue other than the designated area – outside the Arena. There will be no re-entry for anyone that leaves the event throughout the night.

Strobe lighting may be used throughout the event.

The Arena reserves the right to refuse admission, and to remove from the function any person whose condition, in the opinion of the staff or security team, interferes, or is likely to interfere with the enjoyment of the function by other guests. The Arena team will not accept responsibility for people who behave inappropriately and are either prevented from entering or asked to leave the function, and no refund will be offered for guests removed from the event.

The Arena team take great care to honour its commitments but reserves the right to amend or alter any part of the function's programme. The Arena regrets that it will not accept liability for errors, omissions or cancellations. The Arena reserves the right to make changes both to the entertainment package and the menu in the event of any shortages.

The Arena team does not accept liability and shall not be liable for non-completion of the event, or for any delays arising as a result of: lock outs; riots; strikes or black outs affecting any trade with which the Arena is concerned; adverse weather conditions; loss damage or cancellation due to fire, flood or any other cause beyond our control.

These terms and conditions are governed by English law and in the unlikely event of a dispute the parties shall submit to the exclusive jurisdiction of the English courts. The liability of the Arena in respect of any breach of these terms and conditions, including any applied terms shall not extend to any consequential losses whatsoever suffered by the client or their guests.

Dates and timings are all subject to availability due to licensing approval.

The Arena will provide a cloakroom facility on-site charged at £1 per item. The Arena cannot be held responsible for any property left within these facilities.

We are unable to guarantee a free drink if the guest arrives late to the event.

Car parking can be reserved by visiting our website at www.coventrybuildingsocietyarena.co.uk. The Arena accepts no responsibility for cars or contents of vehicles.

Tickets that are posted will incur a postage charge. Please confirm cost at time of booking.